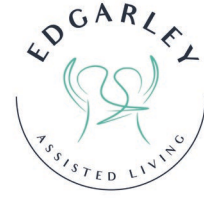


Edgarley Assisted Living

Memo

No: 132026



To: Resident, POA, NOK and Families

Date: 05/05/2026

Re: Elder Rights

To Residents, POA, NOK and Families

We regret to inform you that the previously scheduled **Information Session focused on Elder Rights** for 06/05/2026 has been cancelled due to the ongoing COVID-19 outbreak at our facility.

This decision has been made to ensure the safety and wellbeing of all residents, families, and staff during this time.

We understand the importance of the information that was to be shared and are working to reschedule the session at a future date. As soon as that date is advised you will be notified.

If you have any immediate concerns or require information regarding residents' rights, care, or support services, please do not hesitate to contact Elder Rights Advocacy Line on 1800 700 600.

We appreciate you're understanding and cooperation during this challenging time and remain committed to supporting the rights, dignity, and wellbeing of all residents.

Kind regards,
Trish McKenzie CI/IPC Lead