

Edgarley Assisted Living

MEMO

No: 302025



Date: 12/11/2025

Subject: Registered Supporter Role.

To: Residents, NOK, POA

Hi to All Residents, NOK, or POA

Edgarley Assisted Living would like to inform you about an important change introduced under the new Aged Care Act. It is the introduction of a Registered Supporter role.

The Registered Supporter is a person nominated by an aged care resident to help them understand and make decisions about their care and services. This role aims to strengthen the rights of older people and ensure they have the support they need to participate fully in decisions about their care.

We encourage families and representatives to start discussions with their loved ones about whether they would like to nominate a Registered Supporter. Key points about the Registered Supporter can be found in the attached information. This process is required to be attended to by the resident and their POA, NOK and families. This can not be attended by the facility.

If you have any questions, please contact Trish McKenzie in person, or via phone or email.

Kind Regards

Trish McKenzie CI/IPC LEAD