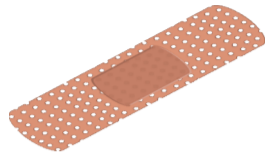


**January INFORMATIVE REPORT**

Data from December 2024

**31 SKIN INCIDENTS**

- 9 skin tears
- 0 Pressure injury
- 2 ongoing wounds
- 4 Excoriation
- 10 Bruises
- 1 Graze
- 5 other



**101 MAINTENANCE REQUESTS**

- 99 completed
- 2 in progress



Awaiting pest control for outside ILU  
Awaiting new bollard lights to be installed



**12 FALLS**

All falls were unwitnessed  
Total of 4 bruises to various parts of the body.  
1 Resident was transferred to hospital, returned to Edgarley later that day, nil injuries noted.  
Falls related to mental or medical decline not OH&S issues.



**COMPULSORY REPORTABLE INCIDENTS**

0 reportable residents incidents



**INFECTIONS**

4 infections for December  
All given antibiotics



**MEDICATION INCIDENTS**

3 incidents reported.  
All of these incidents were handled in an appropriate manner.



**HOSPITAL ADMISSIONS**

1 admission in December.  
Resident returned from hospital later the same day.



**MEETINGS**

- Leadership Meeting.
- Consumer Advisory Meeting.
- RN/Clinical meeting
- CI Meeting.
- OH&S Meeting

**BEHAVIOURS OF CONCERN**

Total of 12 reports of behaviour for the month.  
This number has increased from last month

**FEEDBACK**

6 FEEDBACKS  
7 Complaints: 5 Closed, 2 In progress  
1 Request/suggestion: Closed

**UPDATES**

Happy 2025 to all our lovely residents and staff. Here we are in a brand new year, with all the challenges it may bring. We have had some very hot days, with more to come. Please remember to stay hydrated, wear sunscreen and pop on a hat when outside.

The Edgarley bus has gone to Melbourne to be repaired, hopefully it will be back soon and Leisure & Lifestyle staff can continue their outings which the residents look forward to. Edgarley now has a new SUV which can be used to transport residents to appointments, this has replaced the old station wagon which was damaged during the storm. We have welcomed a new resident Max McLoughlin to our Wannon wing, we sincerely hope everyone makes him feel welcome.

Please if any NOK, families or residents have any concerns please come and speak with us.

