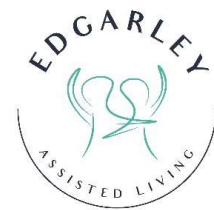


Edgarley Assisted Living

MEMO

No: .162024



Date: 09/05/2024

Subject: Survey

To: NOK, POA & Families

Hi To All NOK, POA & Families

I am sending you notification regarding the up coming Department of Health and Aged Care visit to attend to the Residents Experience Survey by Access Care Network Australia. The planned visit date is the 13/06/2024.

The Australian Government states that it is important initiative to empower older people to share their experiences and views about what care they receive. The government is committed to understanding the resident's perspective about what is working well and areas that need improving.

Please find the attached flyer which will give you the information re participant privacy and On the day.

If you have any questions regarding the above, please feel free to contact me

Many Thanks

Trish McKenzie CI & IPC Lead.